

Dispenser	Employer at time of events giving rise to charges	Penalty	Costs	Qualifying Promise
<b>Relationship with Regulators</b>				
<b>Clause 21</b>				
Hearing Health	Hearing Health Limited	£4,000.00	TBC	No
Mr R Borland	Indpendent	£3,000.00	£3,000.00	No
Mr L Ross (2)	Direct Digital Hearing Limited	Erasure	£27,000.00	No
<b>Treating Clients Fairly</b>				
<b>Clause 3</b>				
Mr P Shaw	Hidden Hearing Limited	£400.00	£600.00	Yes
Mr M Colclough	Hidden Hearing Limited	£1,000.00	£2,000.00	No
Mr P Clarke	Amplifon Limited	£500.00	£2,000.00	Yes
Mr P Hamill	Hearing Health Limited	£1,000.00	£1,000.00	No
Mr G Oxley	Prestige Hearing Limited	£3,000.00	£2,000.00	No
Mr L Ross (1)	Direct Digital Hearing Limited	£3,000.00	£9,000.00	Yes
<b>Clause 1</b>				
Mr L Ross (1)	Direct Digital Hearing Limited	£3,000.00	£9,000.00	Yes
Mr L Ross (2)	Direct Digital Hearing Limited	Erasure	£27,000.00	No
<b>Clinical Practice</b>				
<b>Clause 9</b>				
Mr S Pierce	Hidden Hearing Limited	Admonish	£500.00	No
Ms S Brain	Hidden Hearing Limited	£500.00		No
Mr P Ellams	Hidden Hearing Limited	£500.00		Yes
Mr S Roll	Hidden Hearing Limited	£500.00		Yes
Mr S Heylings	Amplifon Limited	£500.00	£1,000.00	Yes
Mr C Elcocks	Prestige Hearing Limited	£500.00	£1,000.00	Yes
Mr G Oxley	Prestige Hearing Limited	£3,000.00	£2,000.00	No
Mr J O'Neill	St John's Hearing Centre	£500.00	£1,000.00	No
Mr G Connor	Advanced Hearing Limited	£350.00	£1,000.00	No
Mrs H Tenwolde	Indpendent	£500.00	£1,000.00	Yes

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Mr R Borland	Indpendent	£3,000.00	£3,000.00	No
Mr L Ross (1)	Direct Digital Hearing Limited	£3,000.00	£9,000.00	No
<b>Clause 5</b>				
Mr R McLean	Hidden Hearing Limited	Admonish	£1,000.00	No
Mr C Jones	Hearing Health Limited	£500.00	£1,000.00	Yes
<b>Registration/Restoration Cases</b>				
Mr C Figes		Restored	£1,625.00	No
Mr S Boswell		Restored	£1,600.00	No
<b>Conviction Case</b>				
Mr S Yates		Removed	£3,000.00	No
A number of dispensers have been found guilty of more than one breach of the Code of Practice				
(1) First Hearing involving dispenser				
(2) Second Hearing involving dispenser				