

1 HEARING AID COUNCIL PROCEEDINGS

2 **Meeting of the**
3 **DISCIPLINARY COMMITTEE**
4

5 Held at:

6 70 St Mary Axe

7 London EC3A 8BD

8 On

9 **Tuesday, 24th November 2009.**

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11 PRESENT:

12 MR CHRISTOPHER HUGHES OBE

13 **(THE CHAIR)**

14 **Panel Members:**

15 MR MICHAEL BISHOP

16 MR DAVID PYLE

17 MR TONY CORCORAN

18 MR PETER INCE

19 **Legal Assessor:**

20 MR PETER JENNINGS
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22 MR CHRIS WHALLEY appeared on behalf of the **Hearing Aid Council.**

23 MS AMICIE KNOWLES clerk to the Disciplinary Committee
24 -----
25

26 **In the matter of:**

27 MISS RUMANA AHMEDABADI

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1
2 MR HUGHES: In this matter Mrs Ahmedabadi a registered hearing aid dispenser and so is
3 charged with one breach of Clause 9(c) relating to a failure to keep adequate
4 records. The history is briefly told, in 2006 she dispensed a hearing aid to a
5 customer from Loughborough. This was ultimately a matter of complaint and when
6 the case came to be investigated - while there was an audiogram and there were
7 detailed records of various visits that she made to the customer the records - the
8 actual records of the adjustments of the hearing aids were not available. The
9 explanation for this apparently is that the laptop computer upon which she was
10 carrying out those adjustments had failed utterly and no adequate backup of those
11 programming records had been kept. The registered hearing aid dispenser was
12 employed by a company called Regional Hearing Services and the Disciplinary
13 Committee has seen some aspects of their policy with respect to record protection
14 and back up and notes that the company has changed them.

15 The Committee is satisfied that the registered hearing aid dispenser is in breach of her
16 obligation to retain proper records, but notes that there is clearly some failing in the
17 involvement on the part of her employer.

18 The Committee is satisfied that on this occasion, admonition of the registered dispenser
19 is an appropriate sanction and the committee is satisfied that in the future she will
20 ensure that the appropriate records are kept.

21
22 *(Cost application made by The Hearing Aid Council the committee adjourned to*
23 *discuss the issue of costs)*

24
25 MR HUGHES: In this matter there is an application for costs in the sum of £1,054.
26 The Committee is satisfied these costs are properly incurred and represent an
27 appropriate and fair investigation presentation of the case. However, in all the
28 circumstances, in light of the fact that this is a case which is suitable for

1 admonishment, the Committee concludes that costs in the sum of £500 are
2 appropriate and so awards the costs to be paid within 28 days of notification of the
3 outcome of this hearing. That concludes that case.

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