

1 HEARING AID COUNCIL PROCEEDINGS

2 **Meeting of the**  
3 **DISCIPLINARY COMMITTEE**  
4

5 Held at:

6 70 St Mary Axe

7 London EC3A 8BD

8 On

9 **Tuesday, 24th November 2009.**

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11 PRESENT:

12 MR CHRISTOPHER HUGHES OBE

13 **(THE CHAIR)**

14 **Panel Members:**

15 MR MICHAEL BISHOP

16 MR DAVID PYLE

17 MR TONY CORCORAN

18 MR PETER INCE

19 **Legal Assessor:**

20 MR PETER JENNINGS  
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22 MR CHRIS WHALLEY appeared on behalf of the **Hearing Aid Council.**

23 MS AMICIE KNOWLES clerk to the Disciplinary Committee.  
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26 **In the matter of:**

27 MR ALISTAIR GOODMAN

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29 76 Chancery Lane, London WC2A 1AA ,Tel: +44 (0)20 7405 4512  
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Tuesday, 24th November 2009.

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MR HUGHES: In this case Mr Goodman has given us a very full explanation of his approach and has amply demonstrated his concern for attempting to secure the best outcome for his patient who he says is now reasonably content with the aids which have been dispensed. He has told us that he has changed his dispensing practice over the last year and a half in the light of change in market conditions and he is a member of BSHAA and the buying co-operative which enables him to get digital aids at a competitive price, which many of his customers can afford. We are satisfied that Mr Goodman's practice was perhaps somewhat old-fashioned, but he has been working conscientiously and is striving to improve what he does and to provide a good service for his customers. In all the circumstances of the case the Disciplinary Committee has concluded that an admonition is the appropriate sanction to impose.

*(A costs application is made by The Hearing Aid Council the committee adjourn to consider the issue of costs)*

MR HUGHES: In this case costs in the sum of £759 are sought from Mr Goodman. The Committee is satisfied that these costs are properly incurred and proportionate to the issues raised. However, in the light of the fact that one of the charges was abandoned at the start of today's hearing, the Committee concludes it would be equitable and reasonable to award costs in the total sum of £500, with 28 days to pay. Thank you very much. That concludes the business for today.

*(Adjourned)*

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